CARICOM ICT STATISTICS AND INDICATORS
2011-2017
MEMBER STATES
### ICT PROFILE: ANTIGUA AND BARBUDA

#### ICT Infrastructure and Access

<table>
<thead>
<tr>
<th>Indicators</th>
<th>Units</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
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<tbody>
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#### Trade in ICT goods

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<thead>
<tr>
<th>Imports</th>
<th>% of Total Imports</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
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<tbody>
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<td>% of Total Imports</td>
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<td>6.36</td>
<td>5.81</td>
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<td>4.7</td>
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<th>2012</th>
<th>2013</th>
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<tbody>
<tr>
<td>Domestic Exports of ICT goods</td>
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<td>0.57</td>
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#### Trade in ICT services

<table>
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<tr>
<th>Imports</th>
<th>% of Total Import of services</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
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<th>2017</th>
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<tbody>
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<td>2.17</td>
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<td>7.79</td>
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<td>% of Total Import of services</td>
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<td>0.72</td>
<td>1.03</td>
<td>1.01</td>
<td>1.48</td>
<td>1.87</td>
<td>3.19</td>
<td>1.78</td>
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<table>
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<th>Exports</th>
<th>% of Total Export of services</th>
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<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
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<td>Mn USD</td>
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<td>22.56</td>
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<td>8.33</td>
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<td>% of Total Export of services</td>
<td>1.49</td>
<td>1.52</td>
<td>1.70</td>
<td>1.76</td>
<td>0.87</td>
<td>2.38</td>
<td>0.90</td>
<td>0.89</td>
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#### Employment

| Total ICT Sector employment | % of Total Employment | ... | ... | ... | ... | ... | ... | ... | ... |
| Total ICT Sector employment | No. of persons | ... | ... | ... | ... | ... | ... | ... | ... |
| IT Professionals | No. of persons | ... | ... | ... | ... | ... | ... | ... | ... |
| Telecommunications | No. of persons | ... | ... | ... | ... | ... | ... | ... | ... |
| GDP | ... | ... | ... | ... | ... | ... | ... | ... | ... |
| ICT Sector as a percent of GDP | % | 3.68 | 3.45 | 3.19 | 3.37 | 3.26 | 3.34 | 3.43 | ... |

#### Revenue

| Telecommunications Sector Revenue | $US Mn | ... | ... | ... | ... | ... | ... | ... | ... |
| Revenue as a percent of GDP | % | ... | ... | ... | ... | ... | ... | ... | ... |

#### Investment

<p>| Telecommunications Sector Investment | $US Mn | ... | ... | ... | ... | ... | ... | ... | ... |
| Capital Investment in ICT goods | $US Mn | ... | ... | ... | ... | ... | ... | ... | ... |</p>
<table>
<thead>
<tr>
<th>Indicators</th>
<th>Units</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
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<tr>
<td><strong>ICT infrastructure and access</strong></td>
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<tr>
<td>Fixed telephone lines per 100 inhabitants</td>
<td>per 100 inhabitants</td>
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<td>36.28</td>
<td>36.29</td>
<td>36.05</td>
<td>32.88</td>
<td>31.26</td>
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<td>80.44</td>
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<td>20.19</td>
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<td>21.97</td>
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<td>%</td>
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<td>65.00</td>
<td>71.75</td>
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<td>78.00</td>
<td>80.00</td>
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<td>Proportion of households with a radio</td>
<td>%</td>
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<tr>
<td>Proportion of households with a television</td>
<td>%</td>
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<td>11.48</td>
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<tr>
<td>Percentage of individuals using the internet</td>
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<tr>
<td>Proportion of households with a mobile cellular telephone</td>
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<tr>
<td>Proportion of households with Internet access at home</td>
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<td>Proportion of households with a computer</td>
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<td>Proportion of households with electricity</td>
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<td>Imports of ICT services Mn USD</td>
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<td>% of Total Employment</td>
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<td>Total ICT Sector employment</td>
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<td>Telecommunications</td>
<td>No. of persons</td>
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<td><strong>ICT Sector</strong> as a percent of GDP</td>
<td>%</td>
<td>3.96</td>
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<td>3.19</td>
<td>3.78</td>
<td>4.50</td>
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<td>Telecommunications Sector Revenue $US Mn</td>
<td>428</td>
<td>444</td>
<td>462</td>
<td>465</td>
<td>458</td>
<td>444</td>
<td>410</td>
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<td>%</td>
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<td>5.63</td>
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<td>4.35</td>
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<td>3.95</td>
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<tr>
<td>Capital Investment in ICT goods $US Mn</td>
<td>-</td>
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Notes: [a] Refers to Information and Communications; [b] GDP at Basic prices in Current prices
### ICT PROFILE: BARBADOS

#### ICT Infrastructure and Access

<table>
<thead>
<tr>
<th>Indicators</th>
<th>Units</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
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<tbody>
<tr>
<td>Fixed telephone lines per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>49.18</td>
<td>50.13</td>
<td>50.91</td>
<td>52.65</td>
<td>47.91</td>
<td>52.61</td>
<td>49.02</td>
<td>48.87</td>
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<td>Mobile cellular telephone subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>125.21</td>
<td>123.99</td>
<td>124.05</td>
<td>108.92</td>
<td>-</td>
<td>117.79</td>
<td>116.57</td>
<td>118.22</td>
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<tr>
<td>Fixed internet subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
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<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td>Fixed broadband internet subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>20.04</td>
<td>22.23</td>
<td>23.62</td>
<td>23.82</td>
<td>27.17</td>
<td>27.23</td>
<td>30.06</td>
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#### Access to and use of ICT by households and individuals

<table>
<thead>
<tr>
<th>Percentage of individuals using the internet</th>
<th>%</th>
<th>65.10</th>
<th>66.50</th>
<th>71.20</th>
<th>71.80</th>
<th>75.16</th>
<th>76.11</th>
<th>79.55</th>
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<tbody>
<tr>
<td>Proportion of households with a radio</td>
<td>%</td>
<td>80.45</td>
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<td>...</td>
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<tr>
<td>Proportion of households with a television</td>
<td>%</td>
<td>93.17</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td>Proportion of households with a fixed line telephone</td>
<td>%</td>
<td>74.12</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td>Proportion of households with a mobile cellular telephone</td>
<td>%</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
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<td>...</td>
</tr>
<tr>
<td>Proportion of households with internet access at home</td>
<td>%</td>
<td>...</td>
<td>...</td>
<td>...</td>
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<td>...</td>
<td>...</td>
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</tr>
<tr>
<td>Proportion of households with a computer</td>
<td>%</td>
<td>55.96</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td>Proportion of households with electricity</td>
<td>%</td>
<td>...</td>
<td>...</td>
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<td>...</td>
<td>...</td>
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#### Trade in ICT goods

<table>
<thead>
<tr>
<th>Imports</th>
<th>% of Total Imports</th>
<th>5.64</th>
<th>5.84</th>
<th>5.24</th>
<th>6.60</th>
<th>7.52</th>
<th>7.25</th>
<th>6.82</th>
<th>5.56</th>
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<tbody>
<tr>
<td>Imports of ICT goods</td>
<td>M$ USD</td>
<td>89.7</td>
<td>103.7</td>
<td>90.3</td>
<td>116.7</td>
<td>130.7</td>
<td>117.3</td>
<td>110.5</td>
<td>88.9</td>
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<tr>
<td>Telecommunication equipment</td>
<td>M$ USD</td>
<td>24.4</td>
<td>35.5</td>
<td>25.9</td>
<td>48.1</td>
<td>56.4</td>
<td>48.4</td>
<td>32.2</td>
<td>25.6</td>
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<tr>
<td>Computer and related equipment</td>
<td>M$ USD</td>
<td>34.5</td>
<td>35.6</td>
<td>31.7</td>
<td>33.2</td>
<td>31.4</td>
<td>31.0</td>
<td>28.7</td>
<td>30.9</td>
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<tr>
<td>Electronic components</td>
<td>M$ USD</td>
<td>4.8</td>
<td>6.6</td>
<td>9.4</td>
<td>9.5</td>
<td>11.8</td>
<td>9.2</td>
<td>15.1</td>
<td>6.3</td>
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<tr>
<td>Audio and video equipment</td>
<td>M$ USD</td>
<td>16.4</td>
<td>17.8</td>
<td>17.1</td>
<td>17.8</td>
<td>17.6</td>
<td>15.7</td>
<td>16.1</td>
<td>14.1</td>
</tr>
<tr>
<td>Other ICT goods</td>
<td>M$ USD</td>
<td>9.7</td>
<td>8.2</td>
<td>6.2</td>
<td>6.6</td>
<td>14.1</td>
<td>13.0</td>
<td>18.5</td>
<td>12.0</td>
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#### Trade in ICT services

<table>
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<tr>
<th>Domestic Exports of ICT goods</th>
<th>% of Total Domestic Exports</th>
<th>4.68</th>
<th>4.89</th>
<th>3.82</th>
<th>3.24</th>
<th>4.72</th>
<th>6.96</th>
<th>4.77</th>
<th>4.81</th>
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<tbody>
<tr>
<td>Domestic Exports of ICT goods</td>
<td>M$ USD</td>
<td>11.9</td>
<td>13.0</td>
<td>11.1</td>
<td>8.7</td>
<td>13.1</td>
<td>17.6</td>
<td>12.5</td>
<td>12.3</td>
</tr>
<tr>
<td>Total Exports of ICT goods</td>
<td>M$ USD</td>
<td>14.8</td>
<td>14.7</td>
<td>12.7</td>
<td>10.2</td>
<td>16.9</td>
<td>23.7</td>
<td>15.7</td>
<td>13.8</td>
</tr>
<tr>
<td>Total Exports of ICT goods</td>
<td>% of Total Exports</td>
<td>3.44</td>
<td>3.89</td>
<td>2.30</td>
<td>2.17</td>
<td>3.55</td>
<td>4.90</td>
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#### Imports

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<th>Imports</th>
<th>% of Total Import of services</th>
<th>9.13</th>
<th>5.52</th>
<th>9.84</th>
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<td>M$ USD</td>
<td>37.9</td>
<td>25.3</td>
<td>45.1</td>
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#### Exports

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<th>Exports</th>
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<th>1.78</th>
<th>1.15</th>
<th>1.39</th>
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<tbody>
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<td>M$ USD</td>
<td>20.9</td>
<td>14.9</td>
<td>15.7</td>
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#### Employment

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<th>Employment</th>
<th>% of Total Employment</th>
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<tbody>
<tr>
<td>Total ICT Sector employment</td>
<td>No. of persons</td>
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</tr>
<tr>
<td>ICT Professionals</td>
<td>No. of persons</td>
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<td>...</td>
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<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td>Telecommunications</td>
<td>No. of persons</td>
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<td>...</td>
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<td>...</td>
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<td>...</td>
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</tbody>
</table>

#### ICT Sector as a percent of GDP

| % of GDP                                                                   | 6.35                   | 6.49       | 7.05       | 5.02       | 4.72       | 5.49       | ...        | ...        | ...        |

#### Revenue

<table>
<thead>
<tr>
<th>Telecommunications Sector Revenue</th>
<th>$US Mn</th>
<th>...</th>
<th>...</th>
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<td>Revenue as a percent of GDP</td>
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#### Investment

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<tbody>
<tr>
<td>Capital Investment in ICT goods</td>
<td>$US Mn</td>
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# ICT PROFILE: BELIZE

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<th>Indicators</th>
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<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
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<tbody>
<tr>
<td><strong>ICT infrastructure and access 1/</strong></td>
<td></td>
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<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fixed telephone lines per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>9.42</td>
<td>8.76</td>
<td>7.55</td>
<td>6.99</td>
<td>6.45</td>
<td>6.57</td>
<td>6.27</td>
<td>…</td>
</tr>
<tr>
<td>Mobile cellular telephone subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>60.38</td>
<td>67.56</td>
<td>51.21</td>
<td>50.73</td>
<td>-</td>
<td>58.99</td>
<td>61.86</td>
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<tr>
<td>Fixed internet subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>3.01</td>
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<td>…</td>
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<td>…</td>
</tr>
<tr>
<td>Fixed broadband internet subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>2.77</td>
<td>2.95</td>
<td>2.96</td>
<td>2.88</td>
<td>2.81</td>
<td>4.84</td>
<td>6.00</td>
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</tr>
<tr>
<td>Percentage of individuals using the internet 1/</td>
<td>%</td>
<td>28.20</td>
<td>30.70</td>
<td>31.00</td>
<td>33.60</td>
<td>38.70</td>
<td>41.59</td>
<td>44.58</td>
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</tr>
<tr>
<td>Proportion of households with a radio</td>
<td>%</td>
<td>74.90</td>
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<td>…</td>
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<td>…</td>
<td>…</td>
<td>…</td>
</tr>
<tr>
<td>Proportion of households with a television</td>
<td>%</td>
<td>75.40</td>
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<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
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</tr>
<tr>
<td>Proportion of households with a fixed line telephone</td>
<td>%</td>
<td>21.60</td>
<td>…</td>
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<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
</tr>
<tr>
<td>Proportion of households with a mobile cellular telephone</td>
<td>%</td>
<td>76.30</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
</tr>
<tr>
<td>Proportion of households with Internet access at home</td>
<td>%</td>
<td>13.10</td>
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<td>…</td>
<td>…</td>
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</tr>
<tr>
<td>Proportion of households with a computer</td>
<td>%</td>
<td>25.50</td>
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<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
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<tr>
<td>Proportion of households with electricity 3/</td>
<td>%</td>
<td>89.10</td>
<td>…</td>
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<td>…</td>
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</tr>
</tbody>
</table>

| Access to and use of ICT by households and individuals 2/ 3/ 4/ | | | | | | | | | |
| Trade in ICT goods 5/ | | | | | | | | | |
| Imports of ICT goods | % of Total Imports | 4.22 | 3.01 | 4.21 | 3.75 | 3.67 | 4.29 | 5.95 | 4.83 |
| Imports of ICT goods 5/ | Mn USD | 29.8 | 25.2 | 37.1 | 34.9 | 36.8 | 42.7 | 56.7 | 43.8 |
| Telecommunication equipment | Mn USD | 12.0 | 7.0 | 12.8 | 11.7 | 12.8 | 16.0 | 29.0 | 17.1 |
| Computer and related equipment | Mn USD | 9.0 | 10.3 | 12.4 | 12.5 | 13.0 | 14.7 | 15.2 | 13.9 |
| Electronic components | Mn USD | 0.9 | 0.5 | 4.2 | 1.1 | 1.3 | 1.9 | 1.6 | 2.4 |
| Audio and video equipment | Mn USD | 5.6 | 5.1 | 5.0 | 5.0 | 5.9 | 5.3 | 6.1 | 5.7 |
| Other ICT goods | Mn USD | 2.3 | 2.4 | 2.7 | 4.5 | 3.8 | 4.8 | 4.7 | 4.8 |

| Exports | | | | | | | | | |
| Domestic Exports of ICT goods | % of Total Domestic Exports | - | 0.03 | 0 | 0 | 0 | 0 | 0 | 0 |
| Domestic Exports of ICT goods | Mn USD | - | 0.1 | - | - | - | - | - | - |
| Total Exports of ICT goods | Mn USD | 0.4 | 2.2 | 1.1 | 2.0 | 1.7 | 0.2 | 0.7 | 0.4 |
| Total Exports of ICT goods | % of Total Exports | 0.13 | 0.54 | 0.26 | 0.48 | 0.46 | 0.06 | 0.29 | 0.13 |

| Trade in ICT services 5/ | | | | | | | | | |
| Imports of ICT services 5/ | Mn USD | 5.1 | 5.9 | 5.7 | 7.2 | 7.0 | 5.9 | 8.7 |
| Imports of ICT services | % of Total Import of services | 3.10 | 3.46 | 3.08 | 3.48 | 3.45 | 2.66 | 4.05 |

| Exports | | | | | | | | | |
| Exports of ICT services 5/ | Mn USD | 14.5 | 12.8 | 12.8 | 10.4 | 8.6 | 8.6 | 11.8 |
| Exports of ICT services | % of Total Export of services | 4.29 | 3.76 | 3.14 | 2.33 | 1.76 | 1.72 | 2.25 |

| Employment | | | | | | | | | |
| Employment | % of Total Employment | ... | ... | ... | ... | ... | ... | ... | ... |
| Total ICT Sector employment | No. of persons | ... | ... | ... | ... | ... | ... | ... | ... |
| IT Professionals | No. of persons | ... | ... | ... | ... | ... | ... | ... | ... |
| Telecommunications | No. of persons | ... | ... | ... | ... | ... | ... | ... | ... |

| GDP 5/ | | | | | | | | | |
| ICT Sector as a percent of GDP 5/ | % | 6.88 | 6.58 | 7.05 | 6.27 | 6.03 | 6.37 | 6.92 | ... |

| Revenue | | | | | | | | | |
| Telecommunications Sector Revenue | $US Mn | ... | ... | ... | ... | ... | ... | ... | ... |
| Revenue as a percent of GDP | % | ... | ... | ... | ... | ... | ... | ... | ... |

| Investment | | | | | | | | | |
| Telecommunications Sector Investment | $US Mn | ... | ... | ... | ... | ... | ... | ... | ... |
| Capital Investment in ICT goods | $US Mn | ... | ... | ... | ... | ... | ... | ... | ... |

Notes: 6/ Data at the broad level categories do not add up to the total imports due to the HS codes for some commodities grouped in more than one of the broad level categories of ICT goods; 7/ Refers to Communications and Computer and Related Activities; 8/ GDP at Basic prices in Current prices
## ICT PROFILE: DOMINICA

### ICT infrastructure and access

<table>
<thead>
<tr>
<th>Indicators</th>
<th>Units</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
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<tbody>
<tr>
<td>Fixed telephone lines per 100 inhabitants</td>
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<td>21.67</td>
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<td>22.54</td>
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<td>22.60</td>
<td>28.14</td>
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<tr>
<td>Mobile cellular telephone subscribers per 100 inhabitants</td>
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<td>147.77</td>
<td>151.88</td>
<td>151.71</td>
<td>129.25</td>
<td>105.59</td>
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</tr>
<tr>
<td>Fixed broadband internet subscribers per 100 inhabitants</td>
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<td>11.58</td>
<td>11.80</td>
<td>14.73</td>
<td>14.82</td>
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### Access to and use of ICT by households and individuals

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<th>2012</th>
<th>2013</th>
<th>2014</th>
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<th>2016</th>
<th>2017</th>
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<td>%</td>
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<td>48.60</td>
<td>49.80</td>
<td>51.00</td>
<td>57.50</td>
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<tr>
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<td>%</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
</tr>
<tr>
<td>Proportion of households with a television</td>
<td>%</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
</tr>
<tr>
<td>Proportion of households with a fixed line phone</td>
<td>%</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
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</tr>
<tr>
<td>Proportion of households with a mobile cellular telephone</td>
<td>%</td>
<td>…</td>
<td>44.5</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
</tr>
<tr>
<td>Proportion of households with Internet access at home</td>
<td>%</td>
<td>…</td>
<td>37.7</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
</tr>
<tr>
<td>Proportion of households with electricity</td>
<td>%</td>
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<td>…</td>
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### Trade in ICT goods

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<tbody>
<tr>
<td>Imports of ICT goods</td>
<td>% of Total Imports</td>
<td>6.31</td>
<td>6.08</td>
<td>5.56</td>
<td>4.91</td>
<td>7.93</td>
<td>7.26</td>
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<td>Imports of ICT goods (c)</td>
<td>Mn USD</td>
<td>13.6</td>
<td>13.5</td>
<td>11.8</td>
<td>10.2</td>
<td>19.0</td>
<td>16.1</td>
<td>13.0</td>
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<tr>
<td>Telecommunication equipment</td>
<td>Mn USD</td>
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<td>3.9</td>
<td>2.9</td>
<td>3.0</td>
<td>7.5</td>
<td>5.9</td>
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<tr>
<td>Computer and related equipment</td>
<td>Mn USD</td>
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<td>3.1</td>
<td>3.9</td>
<td>4.9</td>
<td>5.2</td>
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<td>Mn USD</td>
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<td>0.4</td>
<td>0.3</td>
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<td>0.7</td>
<td>0.7</td>
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</tr>
<tr>
<td>Audio and video equipment</td>
<td>Mn USD</td>
<td>2.0</td>
<td>3.6</td>
<td>3.4</td>
<td>1.7</td>
<td>3.4</td>
<td>2.6</td>
<td>2.5</td>
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</tr>
<tr>
<td>Other ICT goods</td>
<td>Mn USD</td>
<td>2.1</td>
<td>2.1</td>
<td>2.0</td>
<td>1.3</td>
<td>1.6</td>
<td>1.7</td>
<td>1.5</td>
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### Trade in ICT services

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<tbody>
<tr>
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<td>3.1</td>
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<td>3.5</td>
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<td>5.49</td>
<td>6.21</td>
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<td>4.94</td>
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<td>3.99</td>
<td>4.28</td>
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### Employment

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<th></th>
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<tbody>
<tr>
<td>% of Total Employment</td>
<td>…</td>
<td>…</td>
<td>…</td>
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<td>…</td>
<td>…</td>
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<td>Total ICT Sector employment</td>
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<td>233</td>
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<td>153</td>
<td>160</td>
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</tr>
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<td>IT Professionals</td>
<td>No. of persons</td>
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<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
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</tr>
<tr>
<td>Telecommunications</td>
<td>No. of persons</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
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</tbody>
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### Notes:
- International Telecommunications Union (ITU);
- 2000 Round of Population and Housing Census;
- CARICOM Secretariat, Regional Statistics;
- Eastern Caribbean Telecommunication Authority, ECTEL/Operators;
- 2010 Round of Population and Housing Census;

For a more detailed understanding, refer to the following sources:

- Data at the broad level categories do not add up to the total imports due to the HS codes for some commodities grouped in more than one of the broad level categories of ICT goods;
- Refers to Communications services and Computer and Information Services (EBOPS);
- Refers to Communications and Computer and Related Activities;
- GDP at Basic prices in Current prices.
## ICT PROFILE: GRENADA

### ICT infrastructure and access

<table>
<thead>
<tr>
<th>Indicators</th>
<th>Units</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed telephone lines per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>27.10</td>
<td>26.72</td>
<td>26.29</td>
<td>26.99</td>
<td>25.65</td>
<td>25.31</td>
<td>24.95</td>
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<tr>
<td>Mobile cellular telephone subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>116.50</td>
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<td>112.12</td>
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<td>Fixed internet subscribers per 100 inhabitants</td>
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<td>13.82</td>
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<tr>
<td>Fixed broadband internet subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>13.79</td>
<td>13.97</td>
<td>15.17</td>
<td>17.00</td>
<td>17.69</td>
<td>18.50</td>
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### Access to and use of ICT by households and individuals

<table>
<thead>
<tr>
<th>Indicators</th>
<th>Units</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
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<tbody>
<tr>
<td>Percentage of individuals using the internet</td>
<td>%</td>
<td>27.00</td>
<td>30.00</td>
<td>32.00</td>
<td>35.00</td>
<td>51.60</td>
<td>53.81</td>
<td>55.86</td>
<td>...</td>
</tr>
<tr>
<td>Proportion of households with a radio</td>
<td>%</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td>Proportion of households with a television</td>
<td>%</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
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</tr>
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<td>Proportion of households with a fixed line telephone</td>
<td>%</td>
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<td>...</td>
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<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td>Proportion of households with a mobile cellular telephone</td>
<td>%</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
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</tr>
<tr>
<td>Proportion of households with Internet access at home</td>
<td>%</td>
<td>...</td>
<td>...</td>
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<td>...</td>
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</tr>
<tr>
<td>Proportion of households with a computer</td>
<td>%</td>
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<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td>Proportion of households with electricity</td>
<td>%</td>
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### Trade in ICT goods

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<th>2012</th>
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<th>2015</th>
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<th>2017</th>
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<tbody>
<tr>
<td>Imports of ICT goods</td>
<td>% of Total Imports</td>
<td>5.19</td>
<td>4.68</td>
<td>5.37</td>
<td>5.28</td>
<td>6.24</td>
<td>4.94</td>
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<tr>
<td>Telecommunication equipment</td>
<td>Mn USD</td>
<td>16.5</td>
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<td>17.7</td>
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<td>Computer and related equipment</td>
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<td>6.7</td>
<td>4.7</td>
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<td>Audio and video equipment</td>
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<td>2.6</td>
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<td>3.9</td>
<td>4.2</td>
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<td>1.7</td>
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### Exports

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<th>2016</th>
<th>2017</th>
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<td>% of Total Domestic Exports</td>
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### Trade in ICT services

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<th>2012</th>
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<th>2015</th>
<th>2016</th>
<th>2017</th>
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<tbody>
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<td>Imports of ICT services</td>
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<td>1.8</td>
<td>1.9</td>
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<td>11.5</td>
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<td>10.5</td>
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### Employment

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<th>2011</th>
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<th>2015</th>
<th>2016</th>
<th>2017</th>
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<tbody>
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<td>% of Total Employment</td>
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<td>Total ICT Sector employment</td>
<td>No. of persons</td>
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<td>...</td>
<td>...</td>
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</tr>
<tr>
<td>IT Professionals</td>
<td>No. of persons</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
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<tr>
<td>Telecommunications</td>
<td>No. of persons</td>
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<td>250</td>
<td>256</td>
<td>239</td>
<td>163</td>
<td>163</td>
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### ICT Sector as a percent of GDP

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<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
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<tbody>
<tr>
<td>Telecommunications Sector Revenue</td>
<td>$US Mn</td>
<td>54.8</td>
<td>61.1</td>
<td>61.9</td>
<td>60.7</td>
<td>64.8</td>
<td>65.6</td>
<td>64.4</td>
<td>55.6</td>
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<td>Revenue as a percent of GDP</td>
<td>%</td>
<td>7.11</td>
<td>7.85</td>
<td>7.73</td>
<td>7.21</td>
<td>7.11</td>
<td>6.66</td>
<td>6.55</td>
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### Investment

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<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
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<tbody>
<tr>
<td>Telecommunications Sector Investment</td>
<td>$US Mn</td>
<td>6.7</td>
<td>7.4</td>
<td>5.9</td>
<td>6.7</td>
<td>8.9</td>
<td>10.7</td>
<td>6.7</td>
<td>7.4</td>
</tr>
<tr>
<td>Capital Investment in ICT goods</td>
<td>$US Mn</td>
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<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
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Notes: 1/ Data at the broad level categories do not add up to the total imports due to the HS codes for some commodities grouped in more than one of the broad level categories of ICT goods; 2/ Refers to Communications services and Computer and Information Services (EBOPS) 3/ Refers to Communications and Computer and Related Activities; 4/ GDP at Basic prices in Current prices
### ICT PROFILE: GUYANA

#### ICT infrastructure and access

<table>
<thead>
<tr>
<th>Indicators</th>
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<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fixed telephone lines per 100 inhabitants</strong></td>
<td>per 100 inhabitants</td>
<td>20.07</td>
<td>20.33</td>
<td>20.48</td>
<td>20.68</td>
<td>20.92</td>
<td>20.05</td>
<td>18.31</td>
<td>17.46</td>
</tr>
<tr>
<td><strong>Mobile cellular telephone subscribers per 100 inhabitants</strong></td>
<td>per 100 inhabitants</td>
<td>75.06</td>
<td>70.59</td>
<td>72.64</td>
<td>73.22</td>
<td>-</td>
<td>70.60</td>
<td>75.61</td>
<td>82.69</td>
</tr>
<tr>
<td><strong>Fixed internet subscribers per 100 inhabitants</strong></td>
<td>per 100 inhabitants</td>
<td>2.17</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td><strong>Fixed broadband internet subscribers per 100 inhabitants</strong></td>
<td>per 100 inhabitants</td>
<td>1.50</td>
<td>2.74</td>
<td>3.98</td>
<td>4.87</td>
<td>5.92</td>
<td>6.99</td>
<td>7.40</td>
<td>8.34</td>
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<tr>
<td><strong>Percentage of individuals using the internet</strong></td>
<td>%</td>
<td>29.90</td>
<td>30.00</td>
<td>30.50</td>
<td>31.00</td>
<td>32.00</td>
<td>34.00</td>
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<td>...</td>
</tr>
<tr>
<td><strong>Proportion of households with a radio</strong></td>
<td>%</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td><strong>Proportion of households with a television</strong></td>
<td>%</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td><strong>Proportion of households with a fixed line telephone</strong></td>
<td>%</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td><strong>Proportion of households with a mobile cellular telephone</strong></td>
<td>%</td>
<td>6.10</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td><strong>Proportion of households with internet access at home</strong></td>
<td>%</td>
<td>7.20</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td><strong>Proportion of households with a computer</strong></td>
<td>%</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td><strong>Proportion of households with electricity</strong></td>
<td>%</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
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</table>

#### Access to and use of ICT by households and individuals

<table>
<thead>
<tr>
<th>Indicators</th>
<th>Units</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
</table>
| **Trade in ICT goods**
| Imports of ICT goods % of Total Imports | 3.59 | 5.62 | 6.15 | 3.04 | 3.21 | 4.33 | 3.82 | 3.85 |
| Imports of ICT goods Mn USD | 52.1 | 99.4 | 123.1 | 56.8 | 57.3 | 64.3 | 62.0 | 67.9 |
| Telecommunication equipment Mn USD | 21.2 | 27.5 | 40.1 | 19.2 | 16.9 | 20.8 | 20.9 |
| Computer and related equipment Mn USD | 13.5 | 23.6 | 63.7 | 16.1 | 19.3 | 17.2 | 19.8 | 20.0 |
| Electronic components Mn USD | 2.7 | 4.2 | 2.2 | 1.7 | 2.2 | 2.9 | 4.4 |
| Audio and video equipment Mn USD | 10.2 | 9.8 | 9.4 | 10.5 | 9.1 | 8.4 | 8.8 | 10.7 |
| Other ICT goods Mn USD | 4.8 | 34.2 | 7.7 | 9.3 | 9.7 | 6.8 | 9.9 | 12.0 |
| Domestic Exports of ICT goods % of Total Domestic Exports | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.01 |
| Domestic Exports of ICT goods Mn USD | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.1 |
| Total Exports of ICT goods Mn USD | 0.7 | 3.1 | 1.2 | 0.9 | 1.1 | 0.8 | 4.2 | 2.0 |
| Total Exports of ICT goods % of Total Exports | 0.07 | 0.26 | 0.09 | 0.06 | 0.09 | 0.07 | 0.29 | 0.11 |

#### Trade in ICT services

<table>
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<tr>
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<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
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</thead>
<tbody>
<tr>
<td>Imports of ICT services Mn USD</td>
<td>36.1</td>
<td>45.8</td>
<td>58.1</td>
<td>33.6</td>
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<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td>Imports of ICT services % of Total Import of services</td>
<td>10.48</td>
<td>10.56</td>
<td>11.04</td>
<td>6.72</td>
<td>...</td>
<td>...</td>
<td>...</td>
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<td>...</td>
</tr>
<tr>
<td>Exports of ICT services Mn USD</td>
<td>51.3</td>
<td>63.6</td>
<td>78.9</td>
<td>13.8</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td>Exports of ICT services % of Total Export of services</td>
<td>20.66</td>
<td>21.36</td>
<td>26.49</td>
<td>8.25</td>
<td>...</td>
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#### Employment

<table>
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<th>2011</th>
<th>2012</th>
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<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total ICT Sector employment No. of persons</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
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<td>...</td>
</tr>
<tr>
<td>IT Professionals No. of persons</td>
<td>...</td>
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<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td>Telecommunications No. of persons</td>
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<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
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<tr>
<td>GDP as % of GDP</td>
<td>4.85</td>
<td>4.14</td>
<td>3.83</td>
<td>3.91</td>
<td>4.15</td>
<td>4.11</td>
<td>3.83</td>
<td>...</td>
<td>...</td>
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</tbody>
</table>

#### ICT Sector as a percent of GDP

| Revenue
| Telecommunications Sector Revenue $US Mn | ... | ... |
| Revenue as a percent of GDP | ... | ... |
| Investment
| Telecommunications Sector Investment $US Mn | ... | ... |

**Source:**
- International Telecommunications Union (ITU);
- 2000 Round of Population and Housing Census;
- CARICOM Secretariat, Regional Statistics

**Notes:**
- Data at the broad level categories do not add up to the total imports due to the HS codes for some commodities grouped in more than one of the broad level categories of ICT goods.
- Refers to Communications services and Computer and Information Services (EBOPS).
- Refers to Communications and Computer and Related Activities.
- GDP at Basic prices in Current prices.
## ICT PROFILE: JAMAICA

### ICT infrastructure and access

<table>
<thead>
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<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed telephone lines per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>9.34</td>
<td>9.54</td>
<td>8.91</td>
<td>8.78</td>
<td>8.89</td>
<td>8.80</td>
<td>10.77</td>
<td>10.28</td>
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<tr>
<td>Mobile cellular telephone subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
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<td>104.10</td>
<td>95.56</td>
<td>99.80</td>
<td>-</td>
<td>109.24</td>
<td>113.40</td>
<td>106.95</td>
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<tr>
<td>Fixed internet subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
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<td>per 100 inhabitants</td>
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<td>4.18</td>
<td>4.33</td>
<td>4.94</td>
<td>5.30</td>
<td>7.97</td>
<td>9.93</td>
<td>8.27</td>
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### Access to and use of ICT by households and individuals

<table>
<thead>
<tr>
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<th>Units</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of individuals using the internet</td>
<td>%</td>
<td>27.67</td>
<td>37.44</td>
<td>33.79</td>
<td>37.10</td>
<td>40.40</td>
<td>42.22</td>
<td>44.37</td>
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<tr>
<td>Proportion of households with a radio</td>
<td>%</td>
<td>85.00</td>
<td>82.2</td>
<td>79.8</td>
<td>76</td>
<td>75.4</td>
<td>75.6</td>
<td>73.3</td>
<td>...</td>
</tr>
<tr>
<td>Proportion of households with a television</td>
<td>%</td>
<td>87.00</td>
<td>87.3</td>
<td>87.7</td>
<td>88.7</td>
<td>89.9</td>
<td>91.5</td>
<td>90</td>
<td>...</td>
</tr>
<tr>
<td>Proportion of households with a fixed line telephone</td>
<td>%</td>
<td>94.00</td>
<td>17.8</td>
<td>16.2</td>
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<td>13.8</td>
<td>14.1</td>
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</tr>
<tr>
<td>Proportion of households with a mobile cellular telephone</td>
<td>%</td>
<td>94.00</td>
<td>91.2</td>
<td>93.3</td>
<td>93.1</td>
<td>91.8</td>
<td>94.3</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td>Proportion of households with Internet access at home</td>
<td>%</td>
<td>13.97</td>
<td>18.5</td>
<td>24</td>
<td>25.2</td>
<td>26.4</td>
<td>34.6</td>
<td>39.7</td>
<td>...</td>
</tr>
<tr>
<td>Proportion of households with a computer</td>
<td>%</td>
<td>22.69</td>
<td>28.4</td>
<td>31.3</td>
<td>31.8</td>
<td>32.2</td>
<td>36.5</td>
<td>34.9</td>
<td>...</td>
</tr>
<tr>
<td>Proportion of households with electricity</td>
<td>%</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
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</table>

### Trade in ICT goods

<table>
<thead>
<tr>
<th>Imports</th>
<th>% of Total Imports</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Imports of ICT goods</td>
<td>Mn USD</td>
<td>4.70</td>
<td>3.53</td>
<td>3.10</td>
<td>3.23</td>
<td>4.60</td>
<td>5.72</td>
<td>5.86</td>
<td>4.89</td>
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<tr>
<td>Telecommunication equipment</td>
<td>Mn USD</td>
<td>245.7</td>
<td>233.6</td>
<td>204.7</td>
<td>200.8</td>
<td>268.4</td>
<td>285.7</td>
<td>276.6</td>
<td>284.6</td>
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<tr>
<td>Computer and related equipment</td>
<td>Mn USD</td>
<td>117.0</td>
<td>87.1</td>
<td>67.3</td>
<td>73.6</td>
<td>119.0</td>
<td>133.1</td>
<td>106.8</td>
<td>89.7</td>
</tr>
<tr>
<td>Electronic components</td>
<td>Mn USD</td>
<td>63.3</td>
<td>73.2</td>
<td>67.1</td>
<td>59.2</td>
<td>71.9</td>
<td>74.3</td>
<td>70.3</td>
<td>90.1</td>
</tr>
<tr>
<td>Audio and video equipment</td>
<td>Mn USD</td>
<td>7.6</td>
<td>10.0</td>
<td>8.4</td>
<td>9.9</td>
<td>15.0</td>
<td>17.5</td>
<td>26.8</td>
<td>11.2</td>
</tr>
<tr>
<td>Other ICT goods</td>
<td>Mn USD</td>
<td>18.7</td>
<td>26.3</td>
<td>22.0</td>
<td>23.9</td>
<td>27.6</td>
<td>23.8</td>
<td>34.2</td>
<td>42.7</td>
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</table>

### Trade in ICT services

<table>
<thead>
<tr>
<th>Imports</th>
<th>% of Total Import of services</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domestic Exports of ICT goods</td>
<td>% of Total Domestic Exports</td>
<td>1.02</td>
<td>0.06</td>
<td>0.03</td>
<td>0.01</td>
<td>0.03</td>
<td>0.01</td>
<td>0.02</td>
<td>0.02</td>
</tr>
<tr>
<td>Domestic Exports of ICT goods</td>
<td>Mn USD</td>
<td>1.5</td>
<td>1.0</td>
<td>0.5</td>
<td>0.1</td>
<td>0.4</td>
<td>0.1</td>
<td>0.2</td>
<td>0.3</td>
</tr>
<tr>
<td>Total Exports of ICT goods</td>
<td>Mn USD</td>
<td>7.0</td>
<td>13.7</td>
<td>7.8</td>
<td>10.0</td>
<td>6.4</td>
<td>4.6</td>
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<td>Total Exports of ICT goods</td>
<td>% of Total Exports</td>
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<td>0.64</td>
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<td>0.36</td>
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### Employment

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<td>No. of persons</td>
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### ICT Sector as a percent of GDP

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<th>%</th>
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<th>2011</th>
<th>2012</th>
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<td>$US Mn</td>
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<td>Revenue as a percent of GDP</td>
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<td>Telecommunications Sector Investment</td>
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<tr>
<td>Capital Investment in ICT goods</td>
<td>$US Mn</td>
<td>...</td>
<td>...</td>
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Source: 1/ International Telecommunications Union (ITU); 2/ Statistical Institute of Jamaica; 2000 Round of Population and Housing Census; 3/ CARICOM Secretariat, Regional Statistics

Notes: a/ Data at the broad level categories do not add up to the total imports due to the HS codes for some commodities grouped in more than one of the broad level categories of ICT goods; b/ Refers to Communications services and Computer and Information Services (EBOPS); c/ Refers to Communications and Computer and Related Activities; d/ GDP at Basic prices in Current prices.
## ICT PROFILE: HAITI

### ICT infrastructure and access

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<thead>
<tr>
<th>Indicators</th>
<th>Units</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
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<tbody>
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<td>Fixed telephone lines per 100 inhabitants</td>
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<td>Mobile cellular telephone subscribers per 100 inhabitants</td>
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### Access to and use of ICT by households and individuals

<table>
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<td>Proportion of households with a television</td>
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<td>Proportion of households with a fixed line telephone</td>
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<td>Proportion of households with a mobile cellular telephone</td>
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<td>Proportion of households with Internet access at home</td>
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<td>Proportion of households with electricity</td>
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### Trade in ICT goods

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<td>Telecommunication equipment</td>
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<tr>
<td>Computer and related equipment</td>
<td>Mn USD</td>
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<td>Electronic components</td>
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<td>Audio and video equipment</td>
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<tr>
<td>Other ICT goods</td>
<td>Mn USD</td>
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### Trade in ICT services

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<td>Total Exports of ICT goods</td>
<td>% of Total Exports</td>
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### Employment

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<td>Total ICT Sector employment</td>
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<tr>
<td>IT Professionals</td>
<td>No. of persons</td>
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<td>Revenue as a percent of GDP</td>
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<td>Capital Investment in ICT goods</td>
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### Notes:
- (a) Refers to Communications services and Computer and Information Services (EBOPS);
- (b) GDP at Basic prices in Current prices
- (c) Refers to Communications and Computer and Related Activities;
## ICT PROFILE: MONTSERRAT

### ICT infrastructure and access 1)

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<tr>
<th>Indicators</th>
<th>Units</th>
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<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
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<tbody>
<tr>
<td>Fixed telephone lines per 100 inhabitants</td>
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<td>52.59</td>
<td>52.06</td>
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<td>Mobile cellular telephone subscribers per 100 inhabitants</td>
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<td>97.58</td>
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<td>Fixed internet subscribers per 100 inhabitants</td>
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<td>...</td>
<td>...</td>
<td>...</td>
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<td>...</td>
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<td>Fixed broadband internet subscribers per 100 inhabitants</td>
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### Access to and use of ICT by households and individuals

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<th>2011</th>
<th>2012</th>
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<th>2014</th>
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<th>2017</th>
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<tr>
<td>Proportion of households with a television</td>
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<td>Proportion of households with a fixed line telephone</td>
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<td>Proportion of households with a mobile cellular telephone</td>
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</tr>
<tr>
<td>Proportion of households with Internet access at home</td>
<td>%</td>
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<td>Proportion of households with a computer</td>
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<td>Proportion of households with electricity 2/</td>
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### Trade in ICT goods 3/4)

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<th>% of Total Imports</th>
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<th>2011</th>
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### Trade in ICT services 3/4)

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<th>Imports</th>
<th>% of Total Import of services</th>
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<th>Exports</th>
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<td>3.1</td>
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### Employment

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<tr>
<td>Total ICT Sector employment</td>
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<tr>
<td>IT Professionals</td>
<td>No. of persons</td>
<td>...</td>
<td>...</td>
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<td>...</td>
<td>...</td>
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<td>Telecommunications</td>
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### ICT Sector as a percent of GDP 4/5)

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<td></td>
<td>3.34</td>
<td>3.00</td>
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### Revenue

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### Investment

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<table>
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</tbody>
</table>

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**Source:**
1/ International Telecommunications Union (ITU);
2/ 2000 Round of Population and Housing Census;
3/ CARICOM Secretariat, Regional Statistics
4/ Data at the broad level categories do not add up to the total imports due to the HS codes for some commodities grouped in more than one of the broad level categories of ICT goods;
5/ Refers to Communications and Computer and Related Activities;
6/ GDP at Basic prices in Current prices

**Notes:**
- "ICT" indicates Information and Communication Technologies.
## ICT PROFILE: ST. KITTS AND NEVIS

### ICT infrastructure and access

<table>
<thead>
<tr>
<th>Indicators</th>
<th>Units</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed telephone lines per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>38.49</td>
<td>38.07</td>
<td>38.03</td>
<td>36.11</td>
<td>36.10</td>
<td>36.38</td>
<td>31.80</td>
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</tr>
<tr>
<td>Mobile cellular telephone subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>155.51</td>
<td>148.06</td>
<td>144.51</td>
<td>144.82</td>
<td>-</td>
<td>134.48</td>
<td>139.70</td>
<td>138.91</td>
</tr>
<tr>
<td>Fixed internet subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>...</td>
<td>...</td>
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<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td>Fixed broadband internet subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>27.89</td>
<td>23.79</td>
<td>24.26</td>
<td>24.54</td>
<td>25.59</td>
<td>29.57</td>
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### Access to and use of ICT by households and individuals

<table>
<thead>
<tr>
<th>Indicators</th>
<th>Units</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
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</thead>
<tbody>
<tr>
<td>Proportion of households with a radio</td>
<td>%</td>
<td>63.00</td>
<td>63.20</td>
<td>64.00</td>
<td>64.60</td>
<td>68.00</td>
<td>75.70</td>
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</tr>
<tr>
<td>Proportion of households with a television</td>
<td>%</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td>Proportion of households with a fixed line telephone</td>
<td>%</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td>Proportion of households with a mobile cellular telephone</td>
<td>%</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
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</tr>
<tr>
<td>Proportion of households with Internet access at home</td>
<td>%</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
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</tr>
<tr>
<td>Proportion of households with a computer</td>
<td>%</td>
<td>...</td>
<td>...</td>
<td>...</td>
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<td>...</td>
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</tr>
<tr>
<td>Proportion of households with electricity</td>
<td>%</td>
<td>...</td>
<td>...</td>
<td>...</td>
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<td>...</td>
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### Trade in ICT goods

<table>
<thead>
<tr>
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<th>Units</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
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<tbody>
<tr>
<td>Imports of ICT goods</td>
<td>% of Total Imports</td>
<td>5.39</td>
<td>6.88</td>
<td>6.29</td>
<td>6.75</td>
<td>8.62</td>
<td>9.22</td>
<td>7.22</td>
<td>6.63</td>
</tr>
<tr>
<td>Imports of ICT goods</td>
<td>Mn USD</td>
<td>14.6</td>
<td>17.1</td>
<td>14.2</td>
<td>16.8</td>
<td>23.1</td>
<td>27.4</td>
<td>24.1</td>
<td>20.5</td>
</tr>
<tr>
<td>Telecommunication equipment</td>
<td>Mn USD</td>
<td>3.5</td>
<td>5.6</td>
<td>3.2</td>
<td>3.3</td>
<td>6.9</td>
<td>11.9</td>
<td>10.9</td>
<td>9.1</td>
</tr>
<tr>
<td>Computer and related equipment</td>
<td>Mn USD</td>
<td>4.1</td>
<td>5.5</td>
<td>4.8</td>
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<td>5.1</td>
<td>4.5</td>
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<td>Electronic components</td>
<td>Mn USD</td>
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<td>3.0</td>
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<td>5.2</td>
<td>4.3</td>
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<tr>
<td>Audio and video equipment</td>
<td>Mn USD</td>
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<td>2.4</td>
<td>1.9</td>
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<td>2.5</td>
<td>2.5</td>
<td>2.5</td>
<td>2.6</td>
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<tr>
<td>Other ICT goods</td>
<td>Mn USD</td>
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<td>1.3</td>
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<td>4.2</td>
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### Trade in ICT services

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<th>2011</th>
<th>2012</th>
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<th>2014</th>
<th>2015</th>
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<th>2017</th>
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<tbody>
<tr>
<td>Imports of ICT services</td>
<td>Mn USD</td>
<td>2.1</td>
<td>2.5</td>
<td>2.8</td>
<td>2.9</td>
<td>8.46</td>
<td>7.49</td>
<td>7.52</td>
<td>7.46</td>
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<tr>
<td>Imports of ICT services</td>
<td>% of Total Import of services</td>
<td>1.93</td>
<td>2.17</td>
<td>2.43</td>
<td>2.31</td>
<td>3.98</td>
<td>3.46</td>
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### Exports

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<tbody>
<tr>
<td>Domestic Exports of ICT goods</td>
<td>% of Total Domestic Exports</td>
<td>23.64</td>
<td>29.79</td>
<td>36.01</td>
<td>40.41</td>
<td>35.84</td>
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<td>Domestic Exports of ICT goods</td>
<td>Mn USD</td>
<td>6.1</td>
<td>10.1</td>
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<td>12.0</td>
<td>7.09</td>
<td>9.70</td>
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<tr>
<td>Total Exports of ICT goods</td>
<td>Mn USD</td>
<td>6.2</td>
<td>10.3</td>
<td>15.6</td>
<td>14.2</td>
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<td>9.1</td>
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<tr>
<td>Total Exports of ICT goods</td>
<td>% of Total Exports</td>
<td>19.46</td>
<td>22.46</td>
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### Employment

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<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
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<tbody>
<tr>
<td>Total ICT Sector employment</td>
<td>% of Total Employment</td>
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<td>Total ICT Sector employment</td>
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<td>...</td>
<td>...</td>
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<td>...</td>
<td>...</td>
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<td>...</td>
</tr>
<tr>
<td>IT Professionals</td>
<td>No. of persons</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
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<tr>
<td>Telecommunications</td>
<td>No. of persons</td>
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<td>176</td>
<td>182</td>
<td>149</td>
<td>128</td>
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### GDP

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<td>ICT Sector% as a percent of GDP</td>
<td>%</td>
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<td>4.29</td>
<td>4.42</td>
<td>4.15</td>
<td>4.00</td>
<td>4.03</td>
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</tr>
<tr>
<td>Telecommunications Sector Revenue</td>
<td>$US Mn</td>
<td>47.8</td>
<td>46.7</td>
<td>45.2</td>
<td>44.4</td>
<td>46.3</td>
<td>49.3</td>
<td>50.7</td>
<td>38.5</td>
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<tr>
<td>Revenue as a percent of GDP</td>
<td>%</td>
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<td>6.20</td>
<td>6.15</td>
<td>5.64</td>
<td>5.45</td>
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### Investment

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<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
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<tr>
<td>Telecommunications Sector Investment</td>
<td>$US Mn</td>
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<td>2.2</td>
<td>10.0</td>
<td>10.7</td>
<td>3.3</td>
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### Source:


Notes:

- Data at the broad level categories do not add up to the total imports due to the HS codes for some commodities grouped in more than one of the broad level categories of ICT goods.
- ICT Sector refers to Communications and Computer and Information Services (EBOPS).
- GDP at Basic prices in Current prices.
## ICT PROFILE: SAINT LUCIA

### ICT infrastructure and access

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<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed telephone lines per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>21.70</td>
<td>20.65</td>
<td>21.07</td>
<td>19.07</td>
<td>18.61</td>
<td>19.68</td>
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<td>Mobile cellular telephone subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>114.85</td>
<td>124.56</td>
<td>123.55</td>
<td>120.72</td>
<td>-</td>
<td>105.95</td>
<td>99.23</td>
<td>98.80</td>
</tr>
<tr>
<td>Fixed internet subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>11.77</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
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<td>…</td>
<td>…</td>
</tr>
<tr>
<td>Fixed broadband internet subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>11.87</td>
<td>12.28</td>
<td>14.05</td>
<td>14.06</td>
<td>15.98</td>
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<td>16.73</td>
<td>17.77</td>
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### Access to and use of ICT by households and individuals

<table>
<thead>
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<th>Units</th>
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<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of individuals using the internet</td>
<td>%</td>
<td>32.50</td>
<td>34.00</td>
<td>34.82</td>
<td>36.00</td>
<td>39.70</td>
<td>42.53</td>
<td>46.73</td>
<td>…</td>
</tr>
<tr>
<td>Proportion of households with a radio</td>
<td>%</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
<td>…</td>
</tr>
<tr>
<td>Proportion of households with a television</td>
<td>%</td>
<td>86.40</td>
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<td>…</td>
<td>…</td>
<td>90.7</td>
<td>…</td>
<td>…</td>
<td>…</td>
</tr>
<tr>
<td>Proportion of households with a fixed line telephone</td>
<td>%</td>
<td>41.60</td>
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<td>…</td>
<td>34.2</td>
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<td>Proportion of households with a mobile cellular telephone</td>
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<td>Proportion of households with Internet access at home</td>
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<tr>
<td>Proportion of households with electricity</td>
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### Trade in ICT goods

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<tbody>
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<td>% of Total Imports</td>
<td>4.84</td>
<td>5.14</td>
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<td>36.3</td>
<td>31.9</td>
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<td>40.4</td>
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<td>Telecommunication equipment Mn USD</td>
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<td>10.0</td>
<td>13.3</td>
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<td>Audio and video equipment Mn USD</td>
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<td>Other ICT goods Mn USD</td>
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<td>27.60</td>
<td>20.62</td>
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<td>19.09</td>
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### Trade in ICT services

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<td>5.3</td>
<td>4.9</td>
<td>4.9</td>
<td>16.17</td>
<td>11.75</td>
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### Employment

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<td>…</td>
<td>…</td>
<td>…</td>
</tr>
<tr>
<td>Total ICT Sector employment % of persons</td>
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<td>…</td>
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<td>…</td>
<td>…</td>
<td>…</td>
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<tr>
<td>IT Professionals % of persons</td>
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<td>…</td>
<td>…</td>
<td>…</td>
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<tr>
<td>Telecommunications % of persons</td>
<td>520</td>
<td>519</td>
<td>506</td>
<td>425</td>
<td>361</td>
<td>354</td>
<td>311</td>
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### GDP

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<th>2014</th>
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<tr>
<td>ICT Sector as a percent of GDP %</td>
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<td>5.19</td>
<td>4.90</td>
<td>4.27</td>
<td>3.99</td>
<td>3.29</td>
<td>3.17</td>
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<td>Revenue as a percent of GDP %</td>
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<td>6.88</td>
<td>6.78</td>
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### Capital Investment in ICT goods

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<tr>
<td>Telecommunications Sector Investment $US Mn</td>
<td>13.3</td>
<td>7.0</td>
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<td>18.1</td>
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<td>10.4</td>
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<tr>
<td>Capital Investment in ICT goods</td>
<td>$US Mn</td>
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### Source:
- International Telecommunications Union (ITU).
- CARICOM Secretariat, Regional Statistics.
- Eastern Caribbean Telecommunication Authority, ECTEL/Operators.

### Notes:
- Data at the broad level categories do not add up to the total imports due to the HS codes for some commodities grouped in more than one of the broad level categories of ICT goods.
- Refers to Communications services and Computer and Information Services (EBGPS).
- GDP at Basic prices in Current prices.
## ICT PROFILE: SURINAME

### ICT infrastructure and access

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<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
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<tbody>
<tr>
<td>Fixed telephone lines per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>16.15</td>
<td>15.80</td>
<td>16.10</td>
<td>15.66</td>
<td>15.49</td>
<td>16.62</td>
<td>15.94</td>
<td>15.80</td>
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<tr>
<td>Mobile cellular telephone subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>99.06</td>
<td>100.36</td>
<td>105.96</td>
<td>160.10</td>
<td>-</td>
<td>135.66</td>
<td>144.51</td>
<td>141.26</td>
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<tr>
<td>Fixed internet subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
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<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td>Fixed broadband internet subscribers per 100 inhabitants</td>
<td>per 100 inhabitants</td>
<td>2.88</td>
<td>4.36</td>
<td>5.45</td>
<td>6.84</td>
<td>8.47</td>
<td>9.52</td>
<td>12.75</td>
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### Access to and use of ICT by households and individuals

<table>
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<tr>
<th>Indicators</th>
<th>%</th>
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<th>2011</th>
<th>2012</th>
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<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
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<tbody>
<tr>
<td>Percentage of individuals using the internet</td>
<td>31.59</td>
<td>32.00</td>
<td>34.68</td>
<td>37.40</td>
<td>40.08</td>
<td>42.76</td>
<td>45.40</td>
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<tr>
<td>Proportion of households with a radio</td>
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<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
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<tr>
<td>Proportion of households with a television</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
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<td>Proportion of households with a fixed line phone</td>
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<td>...</td>
<td>2.8</td>
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<tr>
<td>Proportion of households with a mobile cellular telephone</td>
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<td>...</td>
<td>...</td>
<td>...</td>
<td>51.9</td>
<td>...</td>
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<tr>
<td>Proportion of households with Internet access at home</td>
<td>11.86</td>
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<td>36.1</td>
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<tr>
<td>Proportion of households with a computer</td>
<td>29.93</td>
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<td>Proportion of households with electricity</td>
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### Trade in ICT goods

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<tbody>
<tr>
<td>Imports of ICT goods</td>
<td>% of Total Imports</td>
<td>4.99</td>
<td>3.50</td>
<td>3.68</td>
<td>3.46</td>
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<td>3.51</td>
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<td>Mn USD</td>
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<td>66.9</td>
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<td>Computer and related equipment</td>
<td>Mn USD</td>
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<td>25.0</td>
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<td>43.0</td>
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<td>20.6</td>
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<td>Electronic components</td>
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<td>14.0</td>
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<td>Audio and video equipment</td>
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### Trade in ICT services

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### Employment

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<td>Total ICT Sector employment</td>
<td>No. of persons</td>
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<td>...</td>
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<tr>
<td>IT Professionals</td>
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<td>Telecommunications</td>
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### GDP

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### Notes:
- '1' International Telecommunications Union (ITU); '2' 2000 Round of Population and Housing Census; '3' CARICOM Secretariat, Regional Statistics
- 'a' Refers to Communications services and Computer and Information Services (EBOPS) 'b' Refers to Communications and Computer and Related Activities; 'c' GDP at Basic prices in Current prices
## ICT Profile: St. Vincent and the Grenadines

### ICT Infrastructure and Access

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<td>20.78</td>
<td>17.73</td>
<td>17.44</td>
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### Access to and Use of ICT by Households and Individuals

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<td>36.70</td>
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### Trade in ICT Goods

#### Imports

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<td>4.73</td>
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<td>4.28</td>
<td>6.86</td>
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<td>8.6</td>
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<td>Audio and video equipment</td>
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#### Trade in ICT Services

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<td>M US $</td>
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<td>6.2</td>
<td>9.5</td>
<td>9.9</td>
<td>7.91</td>
<td>7.58</td>
<td>7.92</td>
<td>8.32</td>
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<td>% of Total Export of services</td>
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<td>4.42</td>
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### Employment

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<td>Total ICT Sector employment</td>
<td>No. of persons</td>
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<td>175</td>
<td>189</td>
<td>176</td>
<td>133</td>
<td>143</td>
<td>195</td>
<td>161</td>
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<tr>
<td>Telecommunications</td>
<td>No. of persons</td>
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<td>...</td>
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### GDP

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<tr>
<td>ICT Sector as a percent of GDP</td>
<td>%</td>
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<td>3.89</td>
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<td>$ US Mn</td>
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<td>6.82</td>
<td>6.77</td>
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Notes: 6/ Data at the broad level categories do not add up to the total imports due to the HS codes for some commodities grouped in more than one of the broad level categories of ICT goods; 7/ Refers to Communications services and Computer and Information Services (EBOPS) 8/ Refers to Communications and Computer and Related Activities; " GDP at Basic prices in Current prices
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<th>2011</th>
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<td>per 100 inhabitants</td>
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<td>21.88</td>
<td>21.36</td>
<td>21.61</td>
<td>21.33</td>
<td>19.92</td>
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<td>per 100 inhabitants</td>
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<td>136.82</td>
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<td>144.18</td>
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<td>156.12</td>
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<td>17.4</td>
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<td>per 100 inhabitants</td>
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<td>12.91</td>
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<td>15.76</td>
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<td>18.72</td>
<td>23.87</td>
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<td><strong>Access to and use of ICT by households and individuals</strong></td>
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<td>Proportion of households with a television</td>
<td>%</td>
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<td>%</td>
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Notes: [a] Data at the broad level categories do not add up to the total imports due to the HS codes for some commodities grouped in more than one of the broad level categories of ICT goods; [b] 2000-2005 data refers to Communication services (BPM5); 2006-2009 data refers to Telecommunications, Computer and Information Services (EBOPS); [c] Refers to Communications and Computer and Related Activities; [d] GDP at Basic prices in Current prices.
ASSOCIATE MEMBERS
## ICT PROFILE: ANGUILLA

### ICT Infrastructure and Access

<table>
<thead>
<tr>
<th>Indicators</th>
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<th>2011</th>
<th>2012</th>
<th>2013</th>
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<td>Fixed telephone lines per 100 inhabitants</td>
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### Access to and use of ICT by households and individuals

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<th>2014</th>
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### Trade in ICT goods

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### Trade in ICT services

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### Employment

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### ICT Sector as a percent of GDP

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### Notes:
- ICT: International Telecommunications Union (ITU)
- 2000 Round of Population and Housing Census
- CARICOM Secretariat, Regional Statistics
- *a* Refers to Communications and Computer and Related Activities
- *b* GDP at Basic prices in Current prices
## ICT PROFILE: BERMUDA

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Source: 1) International Telecommunications Union (ITU); 2) 2000 Round of Population and Housing Census; 3) Telecommunication Regulatory Commission
## ICT PROFILE: THE CAYMAN ISLANDS

### ICT Infrastructure and Access

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### Access to and use of ICT by households and individuals

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### Trade in ICT Goods

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### Revenue

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## ICT PROFILE: TURKS AND CAICOS ISLANDS

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</tbody>
</table>

Source: 1/ International Telecommunications Union (ITU); 2/ 2000 Round of Population and Housing Census; 3/ TCI Telecommunications Commission